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AMENDMENTS

In the Claims

1. – 48. (Canceled)

49. (Previously Presented) A system for distributing outbound telephone calls, the system comprising:

- a plurality of dialing devices operable to receive a plurality of call records and to provide a plurality of telephone calls to one or more agents;
- a distribution module interfaced with the plurality of dialing devices and including a plurality of pools and a plurality of queues, the distribution module operable to place the call records into the pools, transfer less than all of the call records from the pools to the queues, and transfer the queues to the dialing devices; and
- a plurality of contingency modules associated with the dialing devices, the contingency modules operable to secure the call records within the dialing devices upon a failure of the distribution module.

50. (Previously Presented) The system of Claim 49 wherein the contingency modules are further operable to secure the call records within the dialing devices upon a loss of communication between the distribution module and the dialing devices.

51. (Currently Amended) A system for distributing outbound telephonic calls, the system comprising:

- a plurality of dialing devices, each dialing device operable to receive a plurality of call records and to provide a plurality of telephone calls connected to the call records to one or more agents, each agent associated with one dialing device to connect with calls placed only by that associated dialing device; and
- a distribution module interfaced with the plurality of dialing devices and including a plurality of pools and a plurality of queues, the distribution module operable to place the call records into the pools, transfer less than all of the call records from the pools to the queues, and transfer the queues to the dialing devices;